

Information on data security

Personal data presumably affected by cyber attack

Hello

Our software supplier informed us at the end of September that the company had been the victim of a cyber attack. Further investigations have now indicated that personal data relating to Publica members have presumably been leaked. We deeply regret this incident and would like to inform you transparently about what we know today and what it means for you.

Important: Your pension assets are safe.

Are your personal data affected?

The investigation into which personal data are actually affected is still ongoing. As far as is currently known, the following personal data could be affected:

- Last name
- First name
- Date of birth
- OASI number
- Address
- Phone numbers (business and private)
- E-mail addresses (business and private)
- Pension data (e.g. salary, insured salary, pension assets)
- Marital status
- Details of spouse or life partner

At present, we cannot rule out the possibility that your personal data have been leaked. Experts from the federal government are working together with the software supplier to analyse the leaked data as quickly as possible. We will inform you as soon as we have any new information that is relevant to you.

What should you do now?

A data leak resulting from a cyber attack involves a certain amount of risk for individuals. It is impossible to rule out the possibility of personal data being misused for financial gain. Please exercise caution if you receive unusual e-mails, telephone calls or notifications. Do not open any suspicious links or attachments. Do not share passwords, access data or personal information if you are contacted unexpectedly.

If you notice any suspicious activity, please contact uk@publica.ch.

What is Publica doing?

We are in close contact with our software supplier as well as the federal authorities and specialists involved. We are monitoring the continuing investigations closely and constantly reviewing what additional measures are necessary.

We deeply regret this incident and apologise for any inconvenience it may cause.

Where can you obtain support?

Please do not hesitate to contact us if you have questions on this incident or your personal data that are involved:

Publica Corporate Communications

uk@publica.ch

Kind regards,

Swiss Federal Pension Fund Publica



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