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publica

Information on data security

Publica to commission independent review of security measures

Dear

Since our most recent update on 22 October 2026, investigations into the cyber attack on our software supplier have continued. Meanwhile, Publica's Board of Directors has decided to commission an independent review of its own security measures and controls. It is not yet known for certain what personal data have actually been leaked from the test environment, and who is affected.
We understand that you want to know whether your personal data are involved. We are not yet in a position to answer that question definitively.

Why are you receiving this communication from uk@publica.ch?
The uk@publica.ch e-mail address is managed by our Corporate Communications team. We are using this address to inform you about the cyber attack.

Publica to review its own actions
The Board of Directors, Publica's supreme governing body, has decided to commission an independent audit to ascertain how a possible data leak occurred despite the security measures and controls already in place, whether responsibilities were exercised appropriately, and where improvements are required. The review will also examine the oversight exercised by the Board itself.
The external audit will aim to pinpoint potential vulnerabilities and recommend specific improvements. An initial audit report is scheduled for completion by the end of March 2027. Publica will examine the results carefully and implement the necessary measures in response to them.

What do we know about the possible data leak?
Independently of the external audit, the technical analyses of the possible data leak are continuing. It is not yet known for certain what personal data have actually been leaked from the software supplier's test environment, and who is affected.

As a precaution, we therefore recommend that you assume your personal data may also be affected, and remain on your guard accordingly.
To date, we are not aware of any cases in which individuals have suffered damage that is demonstrably connected to the cyber attack. Equally, there is still no indication that the data have been published on the dark web.

What does this mean for you?
Publica's productive systems were not affected by the cyber attack. Your pension assets and pensions are safe. You can also continue to use the myPublica portal. Please remain wary if you receive unusual e-mails, telephone calls or text messages, and do not share any passwords or personal login details. You can find more about how to protect yourself on the NCSC website: Staying alert online

What happens next?
Our aim is to establish definitively which people and data are affected by the cyber attack. As soon as we can make reliable statements on this, we will notify those affected directly.
You can find the latest on what we know, along with answers to frequently asked questions, on our dedicated page for this event.
We take our responsibility for the protection of your personal data extremely seriously. Part of that involves critically and independently reviewing the existing security measures and controls.

Kind regards
Swiss Federal Pension Fund Publica

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